

12th February 2021

Dear Parents/Carers,

Please find below a list of helpful links to information and support networks, that some families may find useful as we continue through this current lockdown:

Welfare Support

- **Mapping of local support** - the Community Reassurance Team (CRT) continue to utilise the various directories of local support, and are updating these listings on an ongoing basis. This information can be located as follows:
 - Food provision - <https://www.shropshire.gov.uk/coronavirus/information-for-the-public/food-provision/>
 - Community Support - <https://www.shropshire.gov.uk/coronavirus/information-for-the-public/community-support-services/>
 - Community Social Networks - <https://www.shropshire.gov.uk/coronavirus/information-for-the-public/community-social-networks/>
- **WIPS (The Wellbeing & Independence Partnerships)** - Shropshire Council have added capacity to the VCSE through the WIPS contract for home visits, befriending, shopping and supplies. More information to follow very soon.
- **Midlands Partnership Foundation Trust**- Mental Health Help in a crisis, our urgent mental health helpline is open 24/7 and provides telephone support, advice & triage to all.
 - Web address - <https://www.mpft.nhs.uk/emergency-help>
 - Phone number (free from mobile networks, and landlines if callers live in Shropshire or Telford and Wrekin - **0300 124 0365**
- **Shropshire Councils Covid Helpline 0345 6789 028** – this phoneline is designed to receive enquiries and concerns associated with Covid 19, of a non-medical nature.
- **For support accessing food shopping, please refer to the following options:**
 - Shropshire Larder - www.shropshirelarder.org.uk
 - Priority food slots at grocery stores – call **0345 6789 028**
 - Mid-counties Coop offers ring and delivery slots – call **0800 435 902** or phone your local Mid-counties Coop
 - Wellbeing and Independence referral – call **0345 6789 028**
 - Food provision directory - <https://www.shropshire.gov.uk/coronavirus/information-for-the-public/food-provision/> or **0345 6789 028**

Kindest regards,

Mrs Hector, SENDCo